FAQ

✅ Why some products are Act for Green and others not?
Act for Green is an eco design initiative and its implementation is done step by step. The Act for Green criterias are applied on products, projects after projects. This is a commitment of the SOMFY Brand. But some technologies are today difficult to evaluate from an environmental point of view. This would not be serious to apply Act for Green everywhere. However, we are making technology watch on new knowledge that could lead to improvements.

✅ Why are there no topics on thermal benefits on buildings?
Several experimentations and studies have been conducted which give the evidence that our products, when in using, improve the energy efficiency of buildings thanks to a better insulation of openings (shutters) and optimisation of solar inputs. These benefits depend on several parameters (type of building, equipments installed, localisation...). It is impossible to give a figure applicable for all situations. Act for Green being a initiative of eco design products, thermal benefits of each product can not be mentioned.

✅ Why is there no criteria concerning the transport of products?
The carbon foot print evaluation has shown that the transport of components and products represent a small part of our SOMFY environmental impacts, less than 8%. Environmental improvements are identified mainly on the design itself of the product (eco design) as well as the electrical consumption, which have been defined as criterias. However, as a constant improvement approach, transport optimisation is implemented by the transport department of International Delivery Services each time it is possible. We are constantly optimising transportation solutions and we maximize shipping for long distances, railway and road for intracontinental. Airline is used only to manage exceptional and unpredictable events.

✅ Why is there no criteria on batteries included in products (remote controls, alarm system,...)?
In spite of conventional wisdom ideas given, batteries represent a very low percentage of the whole environmental impacts of a product. Recycling process existing for a long time, impact of batteries is low. Environmental impacts are implemented on the design itself of the products, such as the choice of some electronic components.

✅ How criterias have been chosen?
Global environmental studies, called LCA (Life Cycle Analysis), have been conducted on all type of SOMFY products. The most impacting components of the products have lead to the definition of criterias to reduce their environmental impacts with transparency. Impact of substances on health and environment have been considered by taking REACH and ROHS regulation as a reference.

✅ What is the evidence of the reliability of datas?
All the datas are integrated in the environmental impacts declaration called PEP ecopassport, and are verified by an independant third-party (Bureau Veritas CODDE). This PEP ecopassport, complies to the international standards ISO 14040s and ISO 14025.

✅ Are there criterias related to social and ethics?
Act for Green gives the evidence of the technical eco-design of our products and includes only environmental aspects. Internal initiatives are implemented concerning these topics and are detailed in the annual financial report available online: http://service.somfy.com/downloads/group/2016_annual_financial_report.pdf

✅ What about products’ end-of-life?
Each european country has developed its own organization to collect and handle waste of electric and electronic equipments. In France, SOMFY gives its contribution to an organization to collect end-of-life products sold directly to consumers since 2006. These actions have been reinforced in France in 2012 with the implementation of a dedicated organisation inside the profession, and supported by the eco-organism RECYLUM. 3500 collecting points are available to collect end-of-life SOMFY products. In Germany, a similar approach has been implemented throughout registration with “Elektro-Altgeraete Register”. 
FAQ
Sustainable Development SOMFY

✔️ Are SOMFY factories polluting?
The activities of the sites are tertiary, industrial and logistical. The industrial sites mainly perform product assembly operations from plastic components, metals and circuit boards sourced from outside the sites. Assembly operations do not produce gas emissions, liquid releases or substances discharges, with the exception of packing waste and possible manufacturing scrap which are subject to selective sorting and recovery. There are no machine operations generating waste material. There is no specific noise pollution generated by the industrial sites affecting local residents. Indeed, operations are situated inside the buildings and mainly consist of the assembly of small parts.

✔️ Where to find the Sustainable Development policy of SOMFY group?
SOMFY is subject to French regulations on environmental and social reporting, which is validated by external auditor (EY). Each year data are published on our consumption of energy, water, weight and management of waste,… In our financial report available on our website: http://service.somfy.com/downloads/group/2016_annual_financial_report.pdf

✔️ Which actions SOMFY has implemented on his territory in favor of environment?
Somfy SAS owns several sites in the heart of the French Alps, near Mont Blanc. Somfy Group wants to act to protect the mountain’s eco-systems and is involved in local initiatives such as the "Club d'Entreprises pour la Montagne et son Développement Durable" (CEM2D) (Club of businesses supporting the mountain and its sustainable development). A charter was notably developed in 2013.

✔️ Which are the transportation solutions used for our products?
We are constantly optimising transportation solutions and we maximize shipping for long distances, railway and road for intracontinental. Airline is used only to manage exceptional and unpredictable events.

✔️ What about end-of-life products?
Each European country has developed its own organization to collect and handle waste of electric and electronic equipments. In France, SOMFY gives its contribution to an organization to collect end-of-life products sold directly to consumers since 2006. These actions have been reinforced in France in 2012 with the implementation of a dedicated organization inside the profession, and supported by the eco-organism RECYLUM. 3500 collecting points are available to collect end-of-life SOMFY products. In Germany, a similar approach has been implemented through registration with "Elektro-Altgeraete Register".