

# ACCOUNT REMOVAL FROM BOX REQUEST FORM

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FOR

TaHoma® DIN-Rail

## 1 Fill-in Request form

I am hereby informing Somfy about my departure of the home integrating the TaHoma DIN-Rail connected home solution.  
Therefore, I request the removal of the Somfy account linked to that specific TaHoma DIN-Rail box, based on the details mentioned hereinafter:

FAMILY NAME

FIRST NAME

PHONE NUMBER

(to contact you if needed)

SOMFY ACCOUNT

(TaHoma login email address)

PIN NUMBER OF THE BOX

DATE OF MOVING-OUT

(account removal from box)

### ADMINISTRATOR OF THE BOX (DATA SUBJECT)

Please tick the appropriate box and read the following instructions:

☐

YES, I am the data subject.

► Please enclose proof of your identity along with your filled request form.

☐

NO, I am acting on behalf of the data subject.

► Please enclose the data subject's written authority and proof of the data subject's identity, as well as proof of your own identity.

#### Proof of identity

To ensure that are erasing data of the right person, we require you to provide a proof of identity and address.Please send a copy (do not send the originals) of one or both of the following proofs of identity:*Passport, photo driving license, national identity card, or birth certificate.*

#### What will be deleted following your request:

- Login/user details related to the TaHoma DIN-Rail account, including the email address and password used to connect to the box
- All products data related to the TaHoma DIN-Rail account, including scenarios and personal settings.

*Please note that your Somfy account will still continue to exist.*

You will still be able to use it for other Somfy connected devices requiring it.

I confirm that I have read and understood the terms of this form and certify that the information given in this application to SOMFY is true. I understand that it is necessary for SOMFY to confirm my/the data subject's identity and it may be necessary to obtain more detailed information in order to locate the correct personal data.

DATE:

SIGNATURE:

see next page

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## 2 Send to Hotline

-  Select your country
-  And send both attachments: the filled request form and proof of identity



France



Germany



Austria



Switzerland



Spain



Portugal



Italy



Greece



Bulgaria



Israel



Netherlands



Belgium



UK



Ireland



Sweden



Norway



Denmark



Finland



Poland



Czech Republic



Slovakia



Hungary



Romania



Russia



Croatia



Serbia



Latvia



Lithuania



Estonia



Lebanon



Turkey



Cyprus



Morocco



Tunisia



Egypt



Palestine



Jordan



UAE



Qatar



Saudi



Kuwait



South Africa

### « Right to Erasure » request Form (legal information)

You are entitled to request us to erase any personal data we hold about you under Data Protection Law. We will do our best to respond promptly and in any event within one month after our receipt of your written request, or after our receipt of any further information we may ask you to provide to enable us to comply with your request.

The information you supply in this form will only be used for the purposes of identifying the personal data you are requesting that we erase and responding to your request. You are not obliged to complete this form to make a request, but doing so will make it easier for us to process your request quickly.