



THE CONNECTED HOME BY SOMFY

EN

Moving out?

What to do
with your products & Somfy account
linked to TaHoma box?

FOR  TaHoma® **DIN-Rail**



Somfy, always here to support you

Somfy ensure a reliable and secure connected home experience.

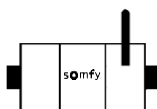
This is why we recommend you to follow these few steps to better leave your connected home when you are about to move-out.

And as a matter of fact, this will also make the solution as fresh as new for the next occupant 😊.

What is staying, what is leaving?



Original equipment



• TaHoma DIN-Rail box



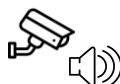
• Housing equipment



Staying in the housing



Your personal additions



• Your devices



• Your settings



• Your Somfy account



Leaving with you

What to do?

1

Delete your programing & settings

from this TaHoma solution

2

Delete the devices leaving with you

from this TaHoma solution

3

Remove your Somfy account

from this TaHoma solution



1 Delete your programing & settings from this TaHoma solution

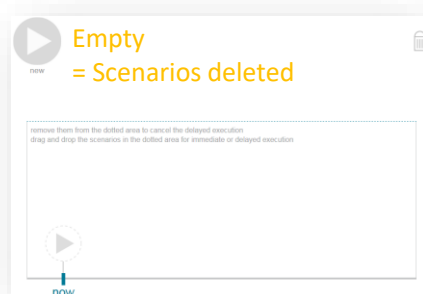
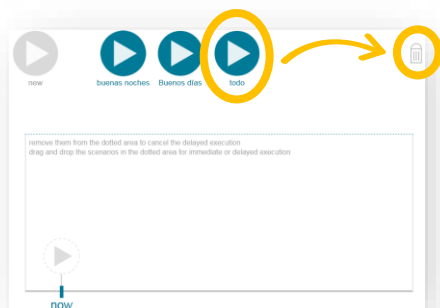


Connect to TaHoma web interface
somfy-connect.com

• Programing

Scenarios

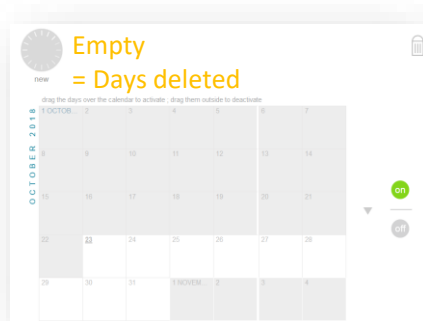
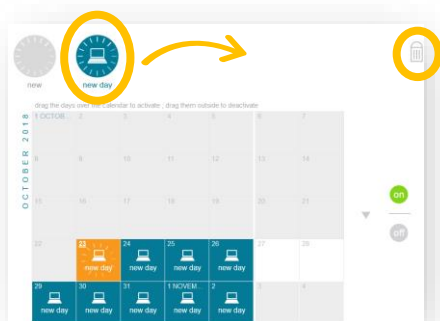
Drag & drop
each scenario
to the trash icon



Agenda

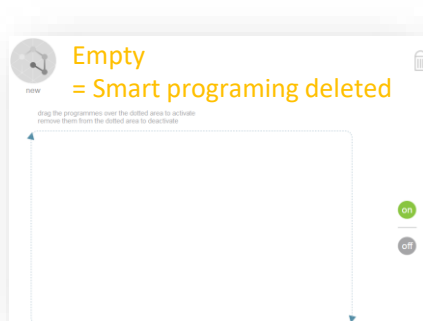
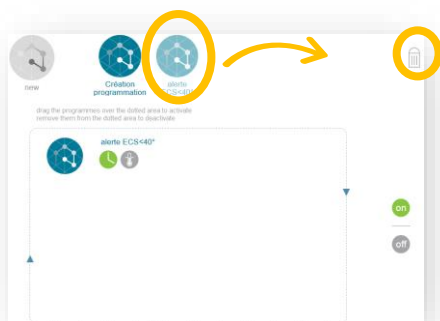
Drag & drop
each typical day
to the trash icon

*Deleting typical days
will remove them for
the agenda view*



Smart

Drag & drop
each Smart programming
to the trash icon



1 Delete your programing & settings

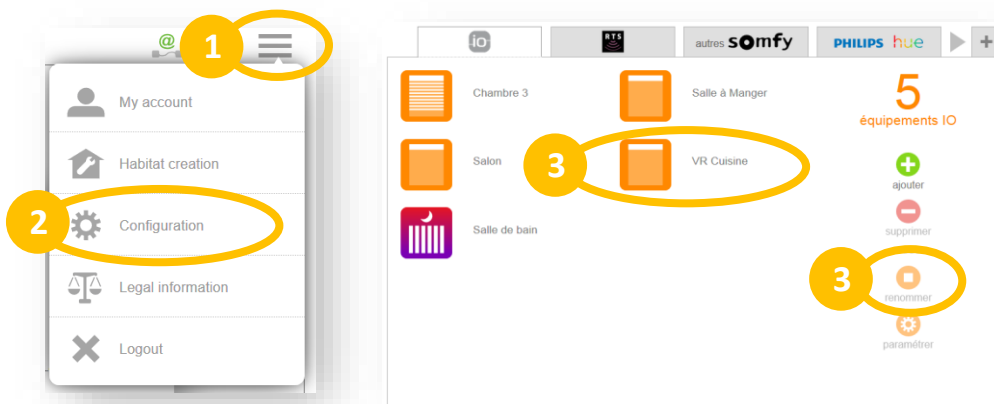
from this TaHoma solution

• Other settings

Rename products (if you have customized them)

Go to:

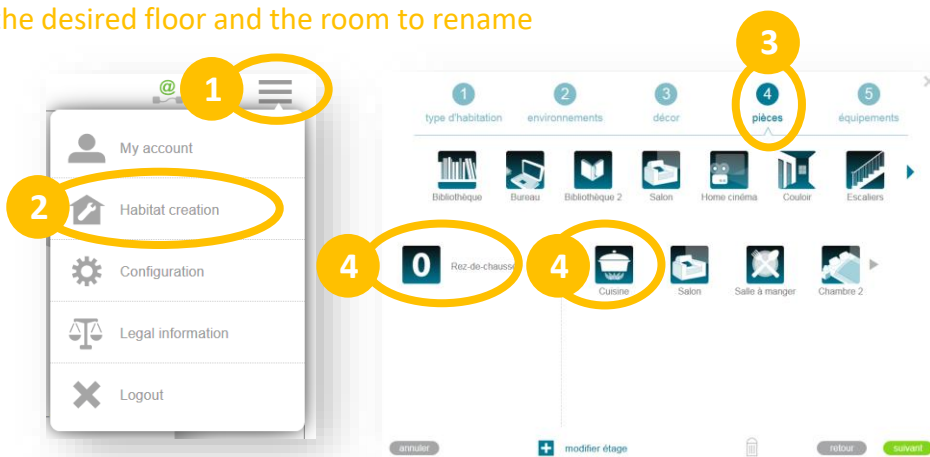
- Main Menu 
- Configuration 
- Select the product, and click on *Rename* 



Rename rooms (if you have customized them)

Go to:

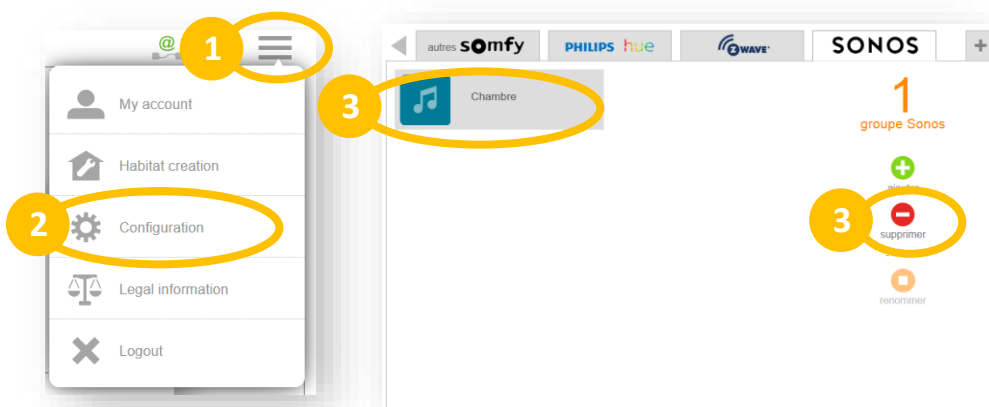
- Main Menu 
- Habitat creation 
- Rooms section
- Select the desired floor and the room to rename



2 Delete the devices leaving with you from this TaHoma solution

Go to:

- Main Menu 
- *Configuration* 
- Select the product, and click on *Delete* 

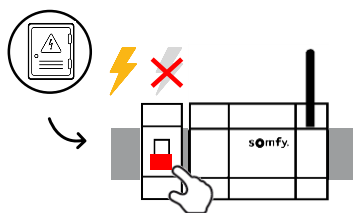


3 Remove your Somfy account

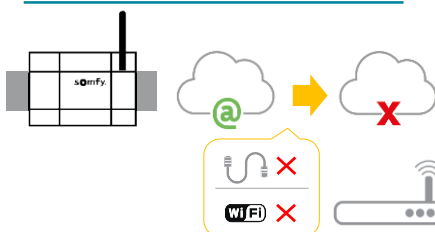
from this TaHoma solution

⚠ Disconnect TaHoma box

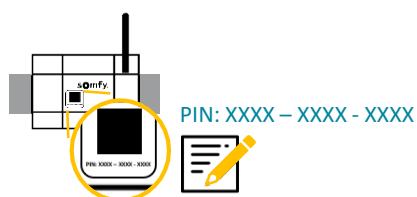
Turn OFF power supply



Disconnect from Internet



Get the box PIN number



Contact Hotline

Fill-in Request form

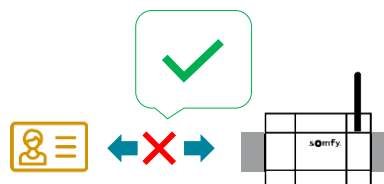


Click to access the form

Send it to Hotline



Account removed





Want to continue
the adventure with TaHoma
in your new home?



Get TaHoma box!

And keep your TaHoma app,
you will be able to use it
with your new box!



TaHoma

Click for more info





More info

Select your country



France



Spain



Bulgaria



Netherlands



Sweden



Poland



Romania



Latvia



Lebanon



Tunisia



UAE



South Africa



Germany



Portugal



Israel



Belgium



Norway



Czech Republic



Russia



Lithuania



Turkey



Egypt



Qatar



Austria



Italy



UK



Denmark



Slovakia



Croatia



Estonia



Cyprus



Palestine



Saudi



Switzerland



Greece



Ireland



Finland



Hungary



Serbia



Morocco



Jordan



Kuwait

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